

Landmate customer feedback form



Filling out this form is optional, but your feedback is greatly valued – it helps us to continuously improve the Landmate service.

Project details

Your name:

Project name:

Landmate crew leader's name:

Communication with Landmate

Were you satisfied with the booking and scheduling process for the works? ☐ Yes ☐ No

Were you satisfied with your crew leader's communication during the works? ☐ Yes ☐ No

Works on the project

Please briefly describe the work carried out:

Did the crew arrive at the agreed time?

☐ Yes ☐ No

Were you satisfied with the quality of the work?

☐ Yes ☐ No

Were you satisfied with the amount of work achieved?

☐ Yes ☐ No

Was the work for the project completed?

☐ Yes ☐ No ☐ Work is ongoing

If not, would you like to be contacted to finish the works?

☐ Yes ☐ No

Would you use Landmate again or recommend the program to others?

☐ Yes ☐ No

Your comments:

Would you like to discuss your experience further with a Landmate supervisor? If so, please provide your preferred contact number:

Thank you for your feedback. Please return your completed form via:

Email: landmate@justice.vic.gov.au

Mail: Landmate and Agricultural Manager
Level 22, 121 Exhibition Street
Melbourne Vic 3000